

PROMOTION EXTENDED THROUGH 12/31/2017!!

Dear valued customers,

Good news! We're upgrading our "legacy" copper-based DSL service to a new fiber-based IP Broadband service **and launching our new internet-based VoIP residential phone service**. You can now get download speeds up to 75mbps!* AND... landlines are no longer required! Faster upload speeds are available as well. The overall cost for your internet should go down, assuming you switch to our VoIP phone service or drop your landline altogether (see <http://gbis.com/promos/voip> for details on phone services).

For a limited time, we're offering our customers an incentive to move to the new service by providing you with a FREE wireless router (\$150 value) and free in-home/in-office installation (\$100 value, but actually quite priceless!).

Part of these incentives are coming from our vendor partners and the phone company because they want to help us get off of the legacy system, so we are going to migrate everyone over the next few weeks, regardless. You may have already been contacted by our staff. If you want to upgrade your speed, now's the time to do it because the same incentives won't be there if you want to upgrade after we're done with the initial migration. The table below shows our standard pricing. Other service types may be available if you don't qualify for one of the service levels below.

Pricing* (subject to qualification of the service address):

Residential, single dynamic IP address

Speed	Monthly	Details
1.5m/384k	\$29.95	1yr minimum term
3.0m/512k	\$32.95	All service levels require a \$7/mo equip/maint charge.
6.0m/768k	\$34.95	Early term fee is lesser of remainder of contract or \$250 plus the value of waived/free service charges and other costs.
12m/1m	\$39.95	
18m/1.5m	\$44.95	
24m/3m	\$47.95	
45m/6m	\$54.95	
75m/8m	\$64.95	

Business, single dynamic IP address

Speed	Monthly	Details
1.5m/384k	\$44.95	1yr minimum term
3.0m/512k	\$44.95	All service levels require a \$7/mo equip/maint charge.
6.0m/768k	\$44.95	Early term fee is lesser of remainder of contract or \$250 plus the value of waived/free service charges and other costs.
12m/1m	\$49.95	
18m/1.5m	\$49.95	
24m/3m	\$49.95	
45m/6m	\$84.95	
75m/8m	\$104.95	

Single IPs and blocks of static IP addresses are available most circuits. Call for details.

* Our sales staff will advise you on what speeds and other services are available at your location. The pre-qualification process of the service address determines Business or Residential status.

Due to the popularity of this offer, installations are taking longer than usual (about 7-10) business days, and sometimes longer. An adult needs to be on site for the technician to install the new equipment. A missed appointment will cost you \$100, so be sure to notify us in plenty of time if you can't make your scheduled installation time.

If you are planning to get rid of your landline, **DO NOT CANCEL OR MODIFY YOUR LANDLINE** until your new service is up and running. Any changes to your landline service **WILL** delay your install **AND** may cause you to incur extra fees.

PROMOTIONS/DISCOUNTS

Promo #1: We offer a 5% discount for the following: military (current or ex-), peace officers, educators, firefighters, public servants, those who are disabled or over age 65). Must provide proof for discount.

Promo #2: For existing customers who place their order during the promotional period and commit to TWO years (paying monthly), we will waive (via same-invoice credit) the \$7 equipment maintenance fee for the first year (\$84 savings). Early term fee \$400 or remainder of contract, whichever is less.

Promo #3: If you increase your monthly spend by \$10 or more (on a combination of ANY services we offer), we will waive the equip maint fee for BOTH years (\$168 value)! It can be done with web hosting, business class VoIP phone service, vanity domains (for email), or anything else we offer.

If you prepaid for your current service, don't panic. You won't lose any value at all as we will apply your credit to the new service.

More changes and upgrades are in progress as we speak, but we'll tell you about them another time. For now, give us a call or shoot us an email and let's see how fast you can go with the brakes off!

Thanks,

GBIS
support@greatbasin.net
775-348-7299 , 888-477-7299

Sunset Net
support@sunset.net
530-879-5660, 800-655-8192

Be sure to press option 2 for sales.

P.S. Please be patient with us over the next few weeks. The orders are coming in quite fast and we're all working overtime to process everyone as quickly as we can.